

Money Matters agent edition July 2014



Summer is a great time to buy a new or used car. Towards the end of the summer especially, dealerships nationwide mark down their existing inventories as they bring in the cars for the upcoming year. Used vehicles may also be marked down to make room for incoming inventory.

Whether you decide to buy a new or used vehicle, the decision depends on what you can afford. You can utilize free online calculators to help you determine monthly payments at various rates, such as FIGFCU's loan calculator, which can be found on www.figfcu.com. Do your research carefully and take your time to find the best deal that fits your budget and meets your needs.

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New or used?

It can be a tough choice. Below are some tips to take with you the next time you head out to shop for a new or used car.

Buying Used

Save Money – You can save thousands of dollars on a used vehicle and still drive the model that appeals to you.

Abundant Choices – When car sales are slow, used car lots have larger inventories giving you more choices for the make/model you want.

Better Reliability – Whether you buy American or an import, buying a used car is much safer than it used to be. With the internet and buying guides, you can research the best vehicles and compare costs and features so you can make a better, more informed decision. CARFAX® will even provide you with a vehicle's repair history. Be sure to get everything you are promised in writing such as warranty agreements. Plus, for peace of mind, you can purchase an extended warranty from one of the leading companies that sell them online, for an additional safety net.

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CEO's View

I am very pleased to announce that because we are ahead of budget and anticipate another solid year financially, FIGFCU is launching its Return of Value program for 2014. Our first phase involves substantial up-front rebates on Vehicle Loans, and for our agents and District Manager members/borrowers, Agency Secured Loans. The second phase, which we anticipate doing in December, will be a broader-based program. For you, our member/owners as a whole, we aspire to return at least an extra \$1.5 million this year. Why and how are we able to do this?

First, let me explain what I mean by that word "extra". It's extra Return of Value, over and above our already highly competitive, and in some cases, the best pricing, across the board on our full suite of products and services. Credit Unions in general offer superior overall pricing to their members than banks do, and we are a pricing leader even among credit unions. Second, we are able to do our great Return of Value campaigns because we can afford it! Our net worth ratio is among the highest in all of banking, which essentially encompasses both credit unions and banks. Net worth is how much we have in unencumbered financial reserves with respect to our assets. Our ratio stands at 12.9%, truly more than we "need" at any given point in time, so then our central financial management objective becomes that of minimizing our bottom line to the maximum extent prudent so that our member/owners enjoy the maximum value from their active FIGFCU membership.

Last year we earned superb member service satisfaction ratings from you, our members. In fact, last year's final score was our best ever, and we are on pace to beat that this year. Why? The answer is easy: Our staff cares about you. We practice listening; we practice empathy. We train to hone our products and services knowledge. And, our staff is enthusiastic and energetic about helping you improve your financial life. Contact us to help you or your family members with any and all of your financial needs.

Thank you for your active membership.

Mark Herter

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Buying New

Lots of Options – With a new car you get to choose the color, features, and extras. Many consumers buy off the lot; however, dealers can also get a model or color you want from another dealer. You can also build your own customized vehicle on major car brand websites, and the services will track down the car for you. Just be aware that getting the "perfect" vehicle may come with additional delivery fees or other charges, depending on the location.

Lowest Rates in Years – The auto market still has not fully recovered, so many auto manufacturers and financial institutions are offering low financing options. Be ready to negotiate as many dealerships are willing to slash prices and move new cars to make room for the newer models. Be sure to do your research before heading to the dealership so you know if you're getting a good deal.

Low-cost Maintenance – With a new car, most of the time you only pay for an oil change every few months or 5,000 miles. Warrantydirect.com suggests to be weary of dealers that provide unnecessary "services", such as frequently lubricating door locks, and be very clear about what you want whenever you take the vehicle in for service. Get an estimate upfront for protection.

Warranty Protection – New vehicle warranties typically cover 3 years or 36,000 miles, but an increasing number of manufacturers are going to 4 or 5 years and 50,000 to 60,000 miles for factory-installed parts. Several major brands provide major powertrain coverage (motor, transmission, drive shaft, etc.) up to 100,000 miles. Regardless of the warranty you get, be sure you understand what it covers.

Legal Protection – All states have what are called "lemon laws" that protect you in case the new car you buy is a lemon, with problems that just can't be fixed under warranty. If that happens to you, you may be entitled to a replacement vehicle at no extra cost to you, or a full refund.

Free Roadside Assistance - As

long as your new vehicle is under its manufacturer's warranty, in most cases you will also receive free roadside assistance. This is especially good for peace of mind when you travel.

In the end, the decision is up to you whether or not to go with a new or used car. With research in hand, you will be able to make a better informed decision and know what will work for your budget and long term needs. Remember that a car is a significant investment that is tied to a long term commitment; take your time before you make a final decision based on the tips provided above. —MM



Home Loans

Take advantage of our low interest rates and fees when you purchase or refinance your mortgage.

Plus, for a limited time, get \$300 towards closing costs!* Offer ends September 30, 2014.



Farmers Insurance Group Federal Credit Union NMLS #408877. The special promotional offer is available to all members who apply for a relinance or purchase mortgage loan and submit their applications to Community Mortgage Funding, LLC ("CMF") from 6/15/2014 to 9/30/2014 and fund their loan with CMF by 10/31/2014. All loans are subject to credit approval. The 3300 rebate will be applied as a credit towards closing costs at the

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Shop Smart For Your Home

The purchase of a home can be stressful and time-consuming. Making a smart decision on the location, cost, size, and long-term commitment of a home can impact you emotionally. For many first-time home buyers, the experience can be daunting. Below are some ways to cope with the home-buying process. These tips can help you relax and make the best of your home shopping and buying experience.

Take a look around the neighborhood -

Get a better understanding of the area and route your regular commute through the neighborhood so that you can assess what you will have to deal with on a daily basis.

Make a good bid – Be realistic on the amount you can afford and base your number on what the property is worth.

Review the values of other homes in the area and aim for an average price per square foot.

Give your house a physical – Hire a good inspector to examine the home as it will

be important to know how much money you can save in the long term when you investigate repairs that may be needed. You will also be able to negotiate the purchase price based on how many things need to be fixed.

It's all about timing – Don't wait too long to buy a home as real estate is constantly fluctuating. You may miss out on the home of your dreams!

Get pre-approved first – Before you hit the block shopping for a home, you must know how much you can afford. In fact, many real estate professionals will not show buyers homes without a pre-approval in hand. No point in showing you the house of your dreams if you can't afford it!

Limit unnecessary purchases – Keeping your expenses to a minimum and your credit report free of activity is advantageous when you're in the market for a new home.

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Loan Rates

AUTO Fixed Rates

% Financed	Term	NEW (APR¹ as low as)	USED (APR¹ as low as)
80%	48 mo.	1.49%	1.74%
	60 mo.	1.99%	2.24%
100%	48 mo.	2.24%	2.49%
	60 mo.	2.74%	2.99%

AGENCY SECURED Terms up to 84 mo.

ТҮРЕ	Rate (APR ¹ as low as)	
Variable	3.99%	
Fixed	4.99%	
A CENTON CECTIPED		

AGENCY SECURED LINE OF CREDIT

ТҮРЕ	Rate (APR¹ as low as)	
Variable	4.74%³	

1APR = Annual Percentage Rate. Rates listed are current as of 06/17/14 and are subject to change without notice. Rates listed are FIGFCU's preferred rates based on applicant's creditworthiness and Folio Direct Deposit, 48 months or less equal to same rate, 2Borrow up to 60% of Contract Value if you are a DM or your average monthly sales count is 150+. Otherwise, borrow up to 50%, 3Borrow up to \$50,000. Rate listed includes repayment from checking with Folio Direct Deposit discount of 0.25%.

Get up to a 2% upfront rebate on an Agency Secured Loan

With an Agency Secured Loan from the Credit Union, you can:

- Add the staff you need to support new policies
- Boost marketing efforts
- Remodel your office

- Increase your revenue stream
- Increase your agency's net worth

Our Agency Secured Loan has no application or annual fees and rates as low as 3.99% APR**.

Apply online, give us a call, or visit a branch.

Saving. It's a Framily value.



- Mix work and Framily and share the savings without the hassle of sharing a bill, as low as \$25 a month per line. Plus get 25% discount on select data buy ups.
- This offer is only valid at Sprint retail stores. Visit Sprint.com/storelocator and use code NAFAR ZAG ZZZ.

Restrictions apply. See store for details.

sprint.com/farmersagents

Sprint



The Credit Union will be closed in observance of:

Independence Day Friday

July 4, 2014

Labor Day Monday

September 1, 2014

Money Matters

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Your non-IRA savings are federally insured to \$250,000, IRAs to \$250,000, by the NCUSIF, an arm of the NCUA, National Credit Union Share Insurance Fund, government agency.



We do business in accordance with the Federal Fair Housing Law and The Equal Credit Opportunity Act.

