



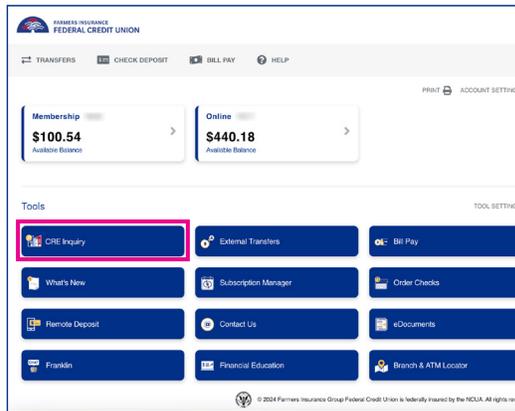
Use the Commercial Real Estate (CRE) Inquiry Tool to submit a Purchase/Pre-Approval or Refinance inquiry to the CRE team. A Commercial Real Estate Loan Officer will contact you via email within 24 hours to schedule a call.

Review how to submit a **Purchase/Pre-Approval** inquiry, then scroll down to learn how to submit a **Refinance** inquiry.

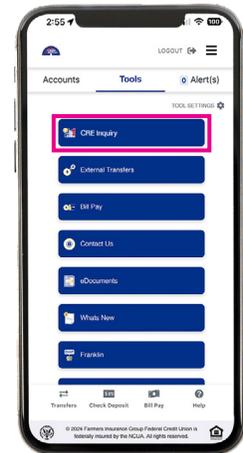
Open the **Tulee App** or access Tulee by visiting **tulee.figfcu.org**.

Once logged in, navigate to the Tools section and click the **“CRE Inquiry”** icon.

Web Browser View



Mobile Phone View

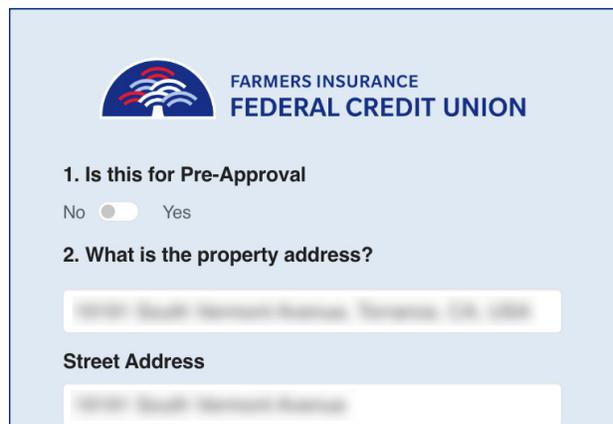


### How To Submit A Purchase/Pre-Approval Inquiry

Click the **“Purchase/Pre-Approval”** button.



Complete all the fields on the screen.



For question 3, **What is the property type?**

— please click the field and select the property type in the drop-down menu.

Scroll down the page and answer all the questions.

When you've completed all the fields, click **"Continue."**

Next, review the information on the Confirmation screen. If all is correct, click **"Submit."**

If not, click **"Back"** to make corrections.

City  
[Redacted]

State  
California

Zip Code  
90502

3. What is the property type?  
Retail

4. Will you occupy more than 50% of the net rentable square footage?  
 Yes  No

5. What is the purchase or asking price?  
\$750,000

6. Are you already under contract?  
 Yes  No

Communication will be sent to your primary email:  
[Redacted]

Continue

 FARMERS INSURANCE  
FEDERAL CREDIT UNION

Please ensure all of the following options are correct before submission

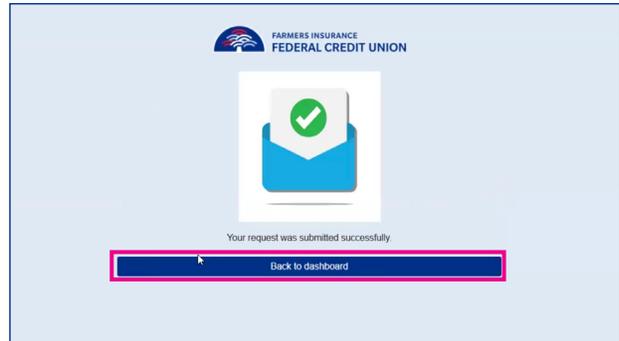
Inquiry Type	Purchase
Name	[Redacted]
Phone	[Redacted]
Email	[Redacted]
Address	[Redacted]
Property Type	Retail
50% or greater occupancy?	No
Estimated Value	\$750,000

Back

Submit

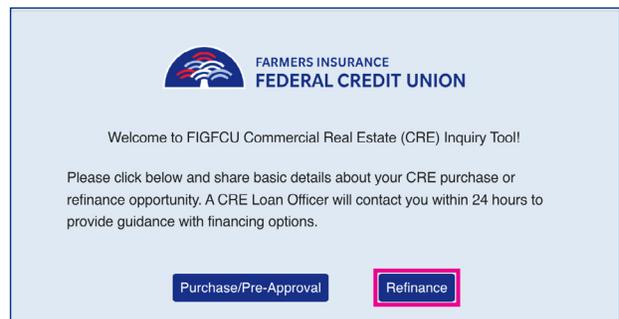
A success screen appears.

You can now return to the dashboard by clicking the button on the screen.



## How To Submit A Loan Refinance Inquiry

Click the **"Refinance"** button.



Complete all the fields on the screen.

A screenshot of the inquiry form. At the top is the logo and name. The form contains the following questions and fields:

- 1. What is the name of your current lender? (Dropdown menu with "FIGFCU" selected)
- 2. What is the property address? (A large text input field with a blurred address)
- Street Address (A text input field with a blurred address)
- City (Text input field with "Torrance" entered)
- State (Text input field with "California" entered)

For question 3, **What is the property type?** — please click the field and select the property type in the drop-down menu. Scroll down the page and answer all the questions.

When you've completed all the fields, click **"Continue."**

Next, review the information on the screen. If all is correct, click **"Submit."** If not, click **"Back"** to make corrections.

**State**  
California

**Zip Code**  
90502

**3. What is the property type?**  
Retail

**4. How long have you owned the property?**  
10 10

**5. What is the estimated value?**  
\$750,000

**6. What is the total loan amount you are requesting?**  
\$200,000

**7. What is the purpose for refinancing?**  
Cash out

Communication will be sent to your primary email:  
[Redacted]

Continue

 FARMERS INSURANCE  
FEDERAL CREDIT UNION

Please ensure all of the following options are correct before submission

Inquiry Type	Refinance
Name	[Redacted]
Phone	[Redacted]
Email	[Redacted]
Address	[Redacted]
Current Lender	FIGFCU
Property Type	Retail
Years Owned	10
Months Owned	10
Estimated Value	\$750,000
Requested Loan	\$200,000
Refinance Purpose	Cash out

Back

Submit

A success screen will appear.

You can now return to the dashboard by clicking the button on the screen.

