

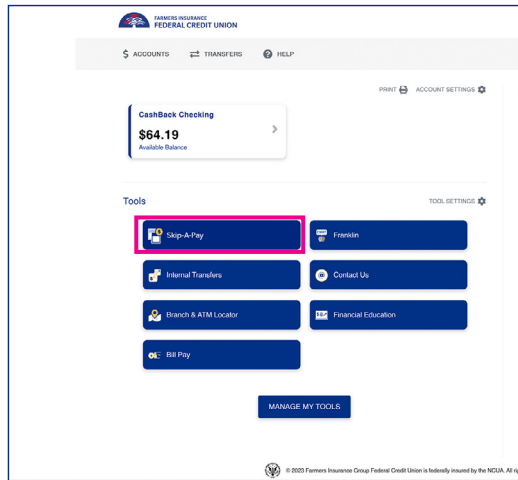


Open the **Tulee App** or access Tulee by visiting **tulee.figfcu.org**.

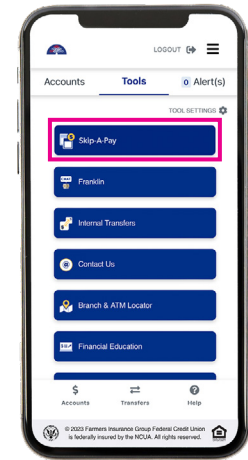
Once logged in, navigate to the **Tools** section and click the **Skip-A-Pay** icon.

IMPORTANT: If you have a Business or Trust Membership with the Credit Union, you cannot request to skip a loan payment via the Tulee Tool. Don't worry, you can still request to skip an eligible loan payment for your Business or Trust accounts by visiting our **Skip-A-Pay** web page or calling 800.877.2345.

Web Browser View

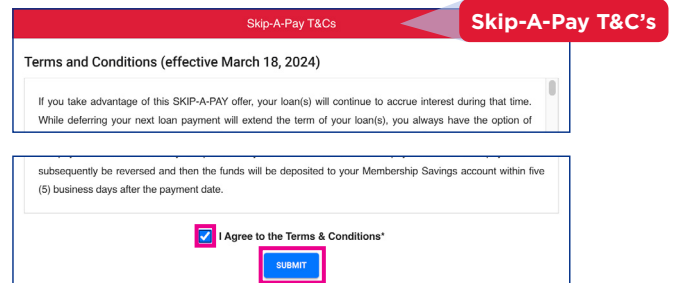


Mobile Phone View



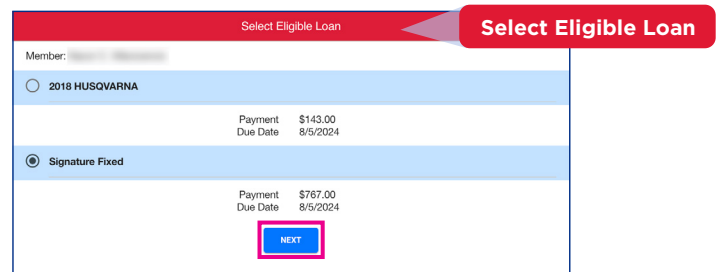
Accept the Terms and Conditions.

- You will see the **Terms and Conditions** screen will appear.
- Scroll down and check the box next to **“I Agree to the Terms & Conditions.”**
- Then click the **“Submit”** button.



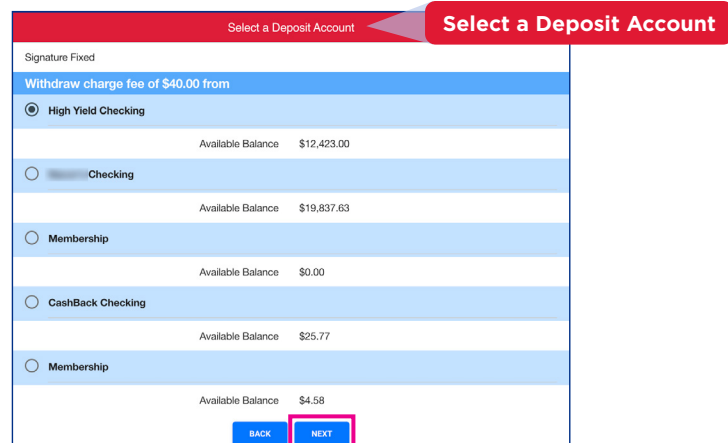
Select an Eligible Loan.

- A list of your eligible loans you can skip will appear on the screen.
- Select the loan you wish to skip.
- Then click the **“Next”** button.



Pay the Application Charge.

- The **Application Payment** screen will appear.
- Select which account you wish to apply the Withdraw Charge to and click the **“Next”** button.



There is a \$40 Skip-A-Pay Withdraw Charge.

Please note that the Withdraw Charge will appear in your account within 24 hours.

Confirm the Loan You Want to Skip.

- Details of the Credit Union loan you wish to skip will appear on the screen.
- If there are any errors, click the **“Back”** button to make corrections.
- If all the information is correct, click the **“Confirm”** button.
- The **Congratulations** pop-up will appear on the screen, indicating your Skip-A-Pay request has been processed.

Confirm Skip-A-Pay

Selected Loan: Signature Fixed

Loan's Account Number: [REDACTED]

Loan's Remaining Balance: \$767.00

Loan's Due Date: 8/5/2024

New Due Date: 9/5/2024

Loan's Maturity Date: 9/5/2027

New Maturity Date: 10/5/2027

You'll Pay With: High Yield Checking

Deposit Account Number: [REDACTED]

Deposit Account Balance: \$12,423.00

Skip-A-Pay Fee Amount: \$40.00

BACK CONFIRM

Congratulations

Your Skip-A-Pay request has been processed.

Send a Confirmation Email.

- The **Send Confirmation** screen appears next.
- If you want to receive a confirmation email, click the **“Yes”** button.
- The email you used to enroll in Tulee will appear in the field.
(You can add additional email addresses in the email field, separated by a comma only.)
- If you do **NOT** wish to be sent a confirmation via email, click **“NO”** and then click the **“Complete”** button.

Send Confirmation

Would you like a confirmation email?

Yes

No

Email: [REDACTED]

You can add multiple emails separated by a comma.

COMPLETE

Do **NOT** add a space between email addresses. If you do, the **Invalid Email** pop-up will appear.

- You will be returned to the **Eligible Loan** screen.
If you'd like to skip a payment on another loan, make your selection and begin the process again. Please note that there is a \$40 charge per Skip-A-Pay request.

- Click **“Logout”** to end your session.

Select Eligible Loan

Member: Nacor C. Vilavencio

Auto Fixed

Payment: \$858.00

Due Date: 7/5/2024

2018 HUSQVARNA

Payment: \$143.00

Due Date: 7/5/2024

Signature Fixed

Payment: \$767.00

Due Date: 7/5/2024

NEXT



If you qualify to skip a payment, you will be notified with 24 hours.