

# Money Matters

Agent Edition

October 2020



## Putting Our Strength To Work

### CEO Video Message

Check out President & CEO Laura Campbell's review of what we've been doing to support our members' financial needs. Also learn how we're easing the transition to a faster recovery.

[Watch Video.](#)

### CFO Message

EVP and CFO Harland Bengs highlights how our continued financial strength is being put to work to keep members safe, secure, and supported in time of need.

[Read his comments here.](#)



## Making Money Work Harder

### Paying Down Card Debt

By reducing debt during times of uncertainty, you can greatly improve your stability and fitness.

[Read more.](#)

### Hiring For Recovery

You'd think hiring for your agency is easy during COVID—but retaining the right people is never simple. Learn timely tips from the experts to get and keep those high performers.

[Read more.](#)



## Employee Spotlight

### Wanda Cathran, AVP of Operations

Wanda is an "army brat," which means she's lived in many places and learned a lot about other people and cultures. This has given her a special perspective on life. And, a taste for schnitzel. Learn more about Wanda in her own words

[Watch Video.](#)



## Credit Union News

### Agency Staffing Loan

Help us help you. eStatements aren't only convenient and secure. They qualify you for benefits worth hundreds a year. And, they save us money (vs. paper), which we use to support members in financial need.

[Learn more.](#)

### Current Promotions

#### Credit Cards

If 6 months introductory 0% APR on a credit card sounds good to you—we agree. Simply choose 3% cash back with our Crystal Visa® or our low rate Select Visa®.

[Learn more.](#)

## CALENDAR

### Upcoming Holidays

#### November 26 & 27:

Closed in observance of Thanksgiving

#### December 24:

Open Branches Hours: 8:00 AM - 11:00 AM PST

#### December 25:

Closed in observance of Christmas

#### January 1, 2021:

Closed in observance of New Year's Day

#### January 18, 2021:

Closed in observance of Martin Luther King Jr. Day

## FINANCIAL LINKS

[Special Assistance Loan \(COVID-19\)](#)

[Financial Wellness Center](#)

[Online Banking](#)

[Mobile Banking](#)

[Current Scams](#)

To contact us, [click here](#) or call 800.877.2345.

Your savings are federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration (NCUA), a U.S. government agency.

We do business in accordance with the Federal Fair Housing Law and The Equal Credit Opportunity Act.

